

Family Success Coach

Newcap, Inc. is a community action agency dedicated to empowering low-income citizens to achieve economic security. Since 1965, we have been moving people from poverty to opportunities, enhancing community development along the way. We value making a tangible difference every day.

As a Family Success Coach, you will:

- **Empower Families:** Assist low-income households and those facing homelessness to achieve housing stability and economic security.
- **Holistic Support:** Use a Whole Family Approach (WFA) and Family-Centered Coaching (FCC) to address the needs of families, focusing on their strengths and dreams.
- **Innovative Coaching:** Apply techniques like motivational interviewing and strength-based training to build trust and support families through unique challenges.

Key Responsibilities

- Develop and facilitate workshops relevant to client needs.
- Collaborate with Content Specialists, Funder Experts, and Outcome Directors.
- Build and maintain trusted relationships with families, adapting to their evolving needs.
- Provide comprehensive support including housing, financial, and crisis management services.
- Use empathy and effective communication to understand and meet families where they are.

Qualifications

- Driver's license and ability to pass a criminal background check.
- Experience in human services or related fields, with a focus on low-income individuals and families. A degree in Social Work, Human/Child and Family Development, Early Childhood Education, or a related field is beneficial.
- Strong communication, problem-solving, and organizational abilities.
- Familiarity with personal computers and cloud-based software. Bilingual (English-Spanish) is a plus.

Desired Qualities:

Decision-Making: Make informed choices, often quickly, based on circumstances.

Authentic Listening: Hear and understand both expressed and unspoken needs.

Emotional Intelligence: Manage your emotions and understand their impact on others.

Critical Thinking: Analyze situations thoughtfully and consider the best course of action.

Flexibility: Adapt to changing situations and needs with a positive attitude.

Benefits

- Full-time, stable, year-round work.
- Work a flexible 4-day week.

- Over 4 weeks of PTO in the first year.
- 16 paid holidays.
- Low-premium medical insurance for you and your family.
- Dental and vision insurance.
- Retirement plan with match and immediate vesting.
- HSA contributions, wellness programs, and more.
- Ongoing training and development opportunities.
- Participation in employee and family events.

Join us and be part of a team making a real impact in the community. Apply today!