Wisconsin Community Action Program Association



For Immediate Release Wednesday, February 13, 2019 Contact: Kassidy Berens, Communications Manager (608) 244-4422

Alert from WISCAP Regarding Malware Attachment

On Tuesday, February 12, 2019 WISCAP was notified of an email that was sent out from the email address kberens@wiscap.org. The email was titled 'Wisconsin Community Action Program Proposal' and had a PDF attachment. This attachment required the recipient to login via SharePoint with a username and password. This was not an email sent from WISCAP, but rather someone who had hacked into the email and was using the address book on the account. WISCAP worked with their IT Services to change passwords on their accounts and to stop any other emails from going out.

On Wednesday, February 13, 2019 it came to WISCAP's attention that someone was still actively responding to others from this account. The hacker set rules to the account so any new email coming into the account was automatically marked 'read' and put in the 'Deleted Items' folder. They were then responding to any new emails without WISCAP's knowledge from that 'Deleted Items' folder and deleting their responses from the 'Sent' folder. In addition, to the account's address book, the hacker emailed community action agencies and individuals that the account had never contacted before. The file that allowed the hacker's access into the account, had been there for over four weeks before any of this activity took place.

If you received the email **and entered your information**, WISCAP urges you to contact your IT Services immediately. The email address kberens@wiscap.org has been restored and is safe to contact.